

# Online Zakat Paymenta Case Study Of The E-Zakat System In Selangor Malaysia

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## *Abstract*

*Zakat is one of the pillars in Islam and part of Ibadah for Muslims. Traditionally, the zakat payment was done via counter at the zakat collection centers. However, the introduction of Information and Communication technology (ICT) has made it possible for the Muslims to pay their zakat payments online. The Selangor Zakat Board was established in the year 1994 and the e-zakat was launched in 2007 as part of their continuous improvement initiative inline with its corporate value, that is, Credibility, Integrity and Care. The e-zakat system is a state owned system and the estimated zakat collection per year is about RM 100 million. The Muslim citizens in Selangor can make their payments online besides being able to download forms and communicating with relevant officers. This paper will explore the establishment of Selangor e-zakat system in terms of its activities and services provided online to the citizens in achieving the vision of the Board, that is, to become an excellent world class organization in the management of zakat. The paper will also look into some of the opportunities and challenges faced within the implementation of the e-zakat system as it is still at the infant stage.*

**Keywords:** *Information and Communication Technology (ICT), e-zakat, efficiency and effectiveness.*