

EVALUATING E-PROCUREMENT READINESS IN MUNICIPALITIES AND DISTRICT OFFICES IN SELANGOR

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ABSTRACT

This study addresses the readiness of implementing an ICT project, the electronic procurement (e-procurement) system at 21 municipalities and district offices in Selangor. The emphasis is more on issues that hinder the implementation of the e-procurement system within these entities. The findings showed that the local governments of Selangor are not ready to implement or use a sophisticated system like e-procurement. The local government entities need a bigger ICT budget and highly skilled ICT staff to implement the system.

Keywords: e-procurement, implementation, local government, public services, purchasing, ICT.